



## AFTER SALES SERVICES

Full Support For Your Vessel's Lifetime

#### YOUR SERVICE EXPERTS

## THE ENTIRE LIFE CYCLE IN MIND

ith SCHOTTEL, you have an experienced service expert at your side supporting you with individual services during the entire life cycle of your vessel. By providing customized services, we help you to ensure that your vessel achieves maximum availability and efficiency. Our broad portfolio is specifically tailored to your equipment and offers the right support at any time – around the world, around the clock.

#### TRAINING COURSES

#### FIRST-HAND KNOWLEDGE

A prerequisite for the safe, efficient and reliable vessel operation is detailed familiarity with the propulsion system. Crews, that possess the necessary know-how for their daily work, significantly contribute to this. As part of SCHOTTEL training courses, we equip personnel on board with first-hand knowledge. The courses are offered in more than nine languages and range from individual product training sessions to specialized in-depth instruction – conducted as classroom events in one of five worldwide training centers, online courses, on-site trainings and simulation exercises.



#### MAINTENANCE & REPAIRS

#### **MAXIMUM UPTIMES**

To maximize availability, our SCHOTTEL experts provide individual concepts for preventive and predictive maintenance. This keeps downtimes as short and plannable as possible. In addition, a dense network of service partners around the globe enables fast on-site assistance: repairs and overhauls can be carried out on site by more than 150 experienced service technicians or in one of the numerous repair workshops. Spare parts in OEM quality, whose availability is secured for the long term, reach recipients by the fastest route thanks to efficient decentralized logistics.













### WORLDWIDE AVAILABILITY TECHNICAL SUPPORT

Our worldwide service experts are ready to support you quickly when time is of the essence. Fast, straightforward support is also available via remote service. No matter where or when, our service team is there to provide advice and assistance during the entire service life of your vessel: from the correction of minor irregularities with a consultation and fault analysis up to the assurance of functional efficiency, including measures such as vibration analyses and other types of measurements in the field.



### UPGRADES & MODERNIZATIONS VESSEL LIFE EXTENSIONS

Customized upgrade and modernization solutions allow you to extend the service life of your vessel. Thanks to precision-fit replacement parts, you can replace either individual components of a control system, or even complete propulsion systems. SCHOTTEL as an OEM ensures operation and support for future generations of vessels – from a single vessel to the whole fleet.



"At SCHOTTEL, we can help you ensure that your vessels are safe, reliable and efficient in operation during their entire service life. Contact one of our service experts to find out how you can benefit from our after sales services."

**Stefan Buch** 

Vice President After Sales Service at SCHOTTEL

# WORLDWIDE AT YOUR SERVICE



- SCHOTTEL Headquarters

  SCHOTTEL Subsidiary
- Sales Agency and/or Service Station
- O SCHOTTEL Training Center



